Emergency 911 802.626.1101

Lyndon Rescue

* We Still Make House Calls *

2009 Vermont Ambulance Service of the Year

114 Vail Drive, PO Box 401 Lyndonville, VT 05851

30 November 2013

To the Residents of Lyndon and Lyndonville:

The Crewmembers of Lyndon Rescue wish to, once again, thank our member towns for their continued support and the opportunity to serve. It is estimated that in 2013 we will have responded to over 1475 calls for service which includes 911 calls as well as transfers to other facilities. This is slightly over the total calls in 2012 and includes our contractual coverage areas of Brighton, Norton and The UTGs.

2013 had its ups and downs. We were able to continue with our CPR, AED and First Aid training which enjoyed a huge increase in participation over 2012. We offered several Blood Pressure/Glucose Screening Clinics in the coverage area, adding several new sites in 2013. These clinics are becoming very popular and we helped in identifying several folks who may have blood pressure issues suggesting follow-up with their primary care doctor. Our Nationally Certified Child Passenger Safety Technicians have continued to hold monthly child safety seat inspections on the first Sunday of each month and inspect seats by appointment as well. Lastly, we ended our management contract with Danville Rescue but were fortunate enough to pick up the remaining portion of Norton previously covered by 45th Parallel Ambulance and we are in discussions with the town of Morgan regarding coverage of part of that town.

In the spring of 2013, the Board of Directors of Lyndon Rescue held a two day retreat at which a 1, 2, and 5 year strategic plan was developed. This is a first of its kind plan for Lyndon Rescue and it provides formal direction for the company ensuring future success.

Lyndon Rescue continues its active role in Vermont Homeland Security with membership continuing on the State Homeland Security Improvement Planning and State Training and Exercise Plan committees. Additionally, Lyndon Rescue is continuing its participation in the statewide Catastrophic Exercise in 2014. Lastly, two of our crewmembers will be trained by the end of 2013 in DisasterLAN which is The Vermont Emergency Planning and Response Database System – the program utilized during local and statewide disasters.

2014 is looking like it will be as challenging a year as 2013 was. As of this writing, we are faced with several uncontrollable increases including a 45% increase in dispatching expenses, a 24% increase in health insurance costs as well as uncertainty in Medicare reimbursement rates. . In an effort to offset this projected decrease in operational revenue, Lyndon Rescue has taken steps to diversify revenue opportunities i.e. continuation of our Zoll distributorship as well as providing billing services for other ambulance services. Even with these aforementioned additions, coupled with sound financial restraint and a clear business plan, Lyndon Rescue is requesting an **INCREASE** in our funding request to $15.02 per person in 2014. This makes the funding request for 2014 to be: $91,216.46

On behalf of the crewmembers I thank you for the opportunity to report on *your* Lyndon Rescue.

Cordially,

Mark Podgwaite NRAEMT- NECEMS I/C
Director of Operations

A Non-Profit Ambulance Company serving the communities of: Brighton, Burke, East Haven, Granby, Kirby, Lyndon, Newark, Norton, Sheffield, Sutton, Victory, Wheelock and The UTGs