



*** We Still Make House Calls ***

2009 Vermont Ambulance Service of the Year

114 Vail Drive, PO Box 401 Lyndonville, VT 05851

10 January 2015

To the Residents of Lyndon:

The Crewmembers of Lyndon Rescue wish to once again thank our member towns for their continued support and the opportunity to serve.

Calls for service for 2014 were down significantly compared to 2013; 1376 in 2014 vs. 1475 in 2013. This includes our contractual coverage areas of Brighton, Norton and The UTGs.

2014 had its ups and downs. We were able to continue with our CPR, AED and First Aid training as well as our Blood Pressure/Glucose Screening Clinics. These clinics are very popular and folks really look forward to them. Our Nationally Certified Child Passenger Safety Technicians have continued to hold monthly child safety seat inspections on the first Sunday of each month and inspect seats by appointment as well. Lastly, we successfully negotiated a coverage contract with the town of Morgan for partial coverage of that town.

2014 found Lyndon Rescue continuing its active role in Vermont Homeland Security with membership continuing on the State Homeland Security Improvement Planning and State Training and Exercise Plan committees. Additionally, Lyndon Rescue participated in the statewide Catastrophic Exercise in 2014.

However as has been well publicized, ambulance services across the nation are facing unprecedented operational challenges of which Lyndon Rescue is not immune. Healthcare reform, a decline in call volume as well as an increase in the cost of goods, services, and supplies all contribute to these challenges.

In anticipation of the above, Lyndon Rescue has been working diligently to reduce the overall impact on the communities we serve while maintaining the high quality services our communities expect. Schedule reconfigurations, an updated purchasing plan, as well as increasing our emergency medical services contracts and our non-emergency medical services revenue streams all seem to be having somewhat of an impact. Additionally, we have applied for several state as well as federal grants in an effort to offset equipment costs.

On behalf of the crewmembers I thank you for the opportunity to report on *your* Lyndon Rescue.

Cordially,

Mark Podgwaite NRAEMT- NECEMS I/C CAC
Director of Operations

A Non-Profit Ambulance Company serving the communities of: Brighton, Burke, East Haven, Granby, Kirby, Lyndon, Morgan, Newark, Norton, Sheffield, Sutton, Victory, Wheelock and The UTGs